

Claims Information

Labor Rate / Allowance Schedule

Normal Call Rate (Includes Diagnostics and first 30 minutes at the job site)	\$65
Normal Hourly Rate/ Registered Warranty Rate	\$90 / \$125
Refrigerant Reclamation Fee (if reclaim is necessary)	\$55

PART COST (Sum of Total Parts)	ALLOWANCE
\$0- \$9.99	\$5.00
\$10.00- \$24.99	\$15.00
\$25.00- \$49.99	\$20.00
\$50.00- \$74.99	\$25.00

PART COST (Sum of Total Parts)	ALLOWANCE
\$75.00- \$99.99	\$30.00
\$100 - \$124.99	\$35.00
\$125.00- \$149.99	\$40.00
\$150.00 +	\$45.00

EXCLUDES COILS

Repair / Replacement Labor Schedule

ELECTRICAL	JOB HOURS UP TO
CAPACITOR/CIRCUIT BOARD	1
HEATER ELEMENT	1
CRANK HEATER	1
FAN SWITCH/ CONTROL	1
FUSE BLOCK	1
MOTOR (COND FAN / BLOWER)	1
HR BOX SOLENOID	1
TRANSFORMER	1
THERMOSTAT (WIRED ONLY)	1

MECHANICAL/ GENERAL	JOB HOURS UP TO
DRAIN PAN - PRIMARY ONLY	1
FAN / BLOWER	1
LOUVER	.5
LOUVER MOTOR	1
MOTOR MOUNT	1
MISC.	1

REFRIGERANT	JOB HOURS UP TO
COMPRESSOR	4
ACCUMULATOR	3
COIL	3
EXPANSION VALVE	3
HEADER/ DIST.	3
METERING DEVICE	3
REVERSING VALVE	3
PRESSURE SWITCH	2
RECEIVER	2
INTERNAL REF. TUBING	2
SERVICE VALVE	2

^{*}Refrigerant allowance per pound - \$7.50 (410-a)

LG Assurance Care Plan DFS Coverage Options

www.lg-dfs-warranty.com		Plan A \$90 Per Hour		Plan B \$125 Per Hour	
	Coverage length	Item Code	Price	Item Code	Price

Units with 12 years parts / 12 years compressor - EXCELLENCE CONTRACTORS

Labor Only					
Indoor Unit	12 years	DFSIDU1L1212	\$87	DFSIDU1L1212B	\$131
Outdoor Unit	12 years	DFSODU1L1212	\$179	DFSODU1L1212B	\$263

Units with 10 years parts / 10 years compressor - EXCELLENCE CONTRACTORS

Labor Only					
Indoor Unit	10 years	DFSIDU1PL1010	\$78	DFSIDU1PL1010B	\$115
Outdoor Unit	10 years	DFSODU1PL1010	\$158	DFSODU1PL1010B	\$233
Parts & Labor					
Indoor Unit	12 years	DFSIDU1PL1210	\$120	DFSIDU1PL1210B	\$152
Outdoor Unit	12 years	DFSODU1PL1210	\$180	DFSODU1PL1210B	\$229
Parts Only					
Indoor Unit	12 years	DFSIDU1P1210	\$33	N/A	N/A
Outdoor Unit	12 years	DFSODU1P1210	\$55	N/A	N/A

Units with 5 years parts / 7 years compressor - Parts & Labor

Indoor Unit	7 years	DFSIDU1PL0757	\$73	DFSIDU1PL0757B	\$107
Outdoor Unit	7 years	DFSODU1PL0757	\$148	DFSODU1PL0757B	\$217
Indoor Unit	10 years	DFSIDU1PL1057	\$87	DFSIDU1PL1057B	\$127
Outdoor Unit	10 years	DFSODU1PL1057	\$176	DFSODU1PL1057B	\$259
Indoor Unit	12 years	DFSIDU1PL1257	\$140	DFSIDU1PL1257B	\$178
Outdoor Unit	12 years	DFSODU1PL1257	\$195	DFSODU1PL1257B	\$248

Units with 5 years parts / 5 years compressor

Indoor Unit	5 years	DFSIDU1PL0555	\$64	DFSIDU1PL0555B	\$94
Outdoor Unit	5 years	DFSODU1PL0555	\$130	DFSODU1PL0555B	\$191
Indoor Unit	10 years	DFSIDU1PL1055	\$90	DFSIDU1PL1055B	\$132
Outdoor Unit	10 years	DFSODU1PL1055	\$183	DFSODU1PL1055B	\$269

Thermostat - Parts and Labor

Thermostat \$125 - \$250	5 years	DFSTST1PL5	\$22	DFSTST1PL5B	\$33
Thermostat \$125 - \$250	10 years	DFSTST1PL10	\$34	DFSTST1PL10B	\$50
Thermostat \$250.01 - \$500	5 years	DFSTST2PL5	\$24	DFSTST2PL5B	\$35
Thermostat \$250.01 - \$500	10 years	DFSTST2PL10	\$40	DFSTST2PL10B	\$59

Branch Box

Branch Box (P+L)	5 years	DFSBB1PL0501	\$24	DFSBB1PL0501B	\$31
Branch Box (P+L)	10 years	DFSBB1PL1001	\$62	DFSBB1PL1001B	\$79
Branch Box (P+L)	12 years	DFSBB1PL1201	\$76	DFSBB1PL1201B	\$96
Branch Box (L)	12 years	DFSBB1L1201	\$87	DFSBB1L1201B	\$131

- Excludes Remotes and Controls / Pricing based on wholesale parts cost

Our Coverage:

Labor / Refrigerant Allowance / Reclaim Allowance / Part Allowance - Begins 91 days from purchase. Parts / Compressor - Begins the day OEM coverage expires

IMPORTANT: