



TO: REGIONAL MANAGERS, DISTRICT MANAGERS AND SALES ENGINEERS

Subject: **SMART Service Tools are now sold separately as well as in the kit**

We can now accept orders for the individually packaged SMART service tools (Sporlan and Parker brands). These tools, as with the SMART service tool kits, are only available for sale in the United States, Canada and Europe. We do not yet have the proper approvals to sell these products in any other countries/regions.

Sporlan branded items:

- 953499 SMART TEMP CLAMP – SPORLAN
- 953501 SMART PRESS 300PSI-SPORLAN
- 953502 SMART PRESS 700PSI-SPORLAN
- 953700 SMART CAPS – SPORLAN

Parker branded items:

- 953599 SMART TEMP CLAMP – PARKER
- 953601 SMART PRESS 300PSI-PARKER
- 953602 SMART PRESS 700PSI-PARKER
- 953800 SMART CAPS – PARKER



When replacing a sensor from the kit, how will the customer know what item number to order, besides looking at the description?

The item number for each sensor is laser engraved on the sensor as a model number. The model number is located on the side of the temperature clamp and on the bottom of the pressure sensor. The front of the package will also list this item number.



Why is there only one temperature clamp offered? Why not have both a low and high temperature clamp?

The only difference between the low and high temperature clamp is the color of the battery cap and the model number engraved on the side of the clamp. The temperature clamp offered for individual sale includes the blue and the red battery caps so that it can be used as either the low side or high side clamp.

Why are there no batteries or brass adaptors offered with the sensors?

To keep costs down, we did not include batteries or brass adaptors with the individual sensors.

When will the individual sensors first start shipping to customers?

Any customer placing an order for the individually packaged sensors this will be given a 3 week lead time. This lead time will be reduced once we have stock of the sensors in the DC.

Please let me know if you have any questions.

Regards,

Matthew Wehmeyer

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